



COTTONCAKE

THANK YOU FOR YOUR ORDER!

If your purchase is not exactly what you are looking for, you have 14 days to return. Here's how it works:

1. Simply fill in the form below.
2. Write down the reason for returning the item.
3. Enclose this form with your parcel and return the package to the address below.
4. Please retain a proof of postage until we have confirmed your return has been processed.

OUR POLICY

During opening hours, please send your returns to the address below. You can visit the store to return your online purchase for an other size, item or gift card. We only allow 3 people in store at the same time. Please visit our website for up to date opening hours.

Returned items must be unused, unopened and in original condition. The seal of the perfumes and candles must remain untouched, once opened these items cannot be sent back.

Free gifts or promotional items are non refundable.

We advice you to send a trackable package. It's your responsibility until it reaches us. We can't be held responsible for any delays, missing items or damage.

Only the shipping costs and costs made for return shipment of faulty/damaged items are refundable. The shipping costs and the costs made for the return shipment for other reasons are not refundable.

YOUR ORDER SUMMARY

Order date:

Order number:

PRODUCT CODE	DESCRIPTION	REASON

RETURN ADDRESS: **COTTONCAKE**
1E VAN DER HELSTSTRAAT 76-HS
1072 NZ AMSTERDAM
THE NETHERLANDS

FOR QUESTIONS:
INFO@COTTONCAKE.NL